

Robert Bosch GmbH

Power Tools Division
70745 Leinfelden-Echterdingen
Germany

www.bosch-pt.com

1 619 929 K91 (2012.11) O / 252 UNI



1 619 929 K91

GWS Professional

9-115 P | 9-125 P | 11-125 P | 12-125 CIP | 12-125 CIEP |
15-125 CIP | 15-125 CIEP | 15-150 CIP



de Originalbetriebsanleitung
en Original instructions
fr Notice originale
es Manual original
pt Manual original
it Istruzioni originali
nl Oorspronkelijke
gebruiksaanwijzing
da Original brugsanvisning
sv Bruksanvisning i original
no Original driftsinstruks
fi Alkuperäiset ohjeet

el Πρωτότυπο οδηγιών χρήσης
tr Orijinal işletme talimatı
pl Instrukcja oryginalna
cs Původní návod k používání
sk Pôvodný návod na použitie
hu Eredeti használati utasítás
ru Оригинальное руководство по
эксплуатации
uk Оригінальна інструкція з
експлуатації
ro Instrucțiuni originale
bg Оригинална инструкция

sr Originalno uputstvo za rad
sl Izvirna navodila
hr Originalne upute za rad
et Algupärane kasutusjuhend
lv Instrukcijas oriģinālvalodā
lt Originali instrukcija
ar تعليمات التشغيل الأصلية
fa دفترچه راهنمای اصلی





Deutsch	Seite	3
English	Page	11
Français	Page	19
Español	Página	27
Português.....	Página	35
Italiano	Pagina	43
Nederlands	Pagina	52
Dansk	Side	60
Svenska	Sida	67
Norsk	Side	74
Suomi	Sivu	81
Ελληνικά.....	Σελίδα	89
Türkçe	Sayfa	97
Polski	Strona	105
Česky	Strana	113
Slovensky.....	Strana	120
Magyar	Oldal	128
Русский	Страница	136
Українська.....	Сторінка	145
Română	Pagina	154
Български	Страница	161
Srpski	Strana	170
Slovensko	Stran	177
Hrvatski	Stranica	185
Eesti	Lehekülj	192
Latviešu	Lappuse	199
Lietuviškai	Puslapis	207
عربي	صفحة	222
فارسی	صفحه	230



Deutschland

Robert Bosch GmbH
 Servicezentrum Elektrowerkzeuge
 Zur Luhne 2
 37589 Kalefeld – Willershausen
 Unter www.bosch-pt.com können Sie online Ersatzteile bestellen oder Reparaturen anmelden.
 Kundendienst: Tel.: (0711) 40040480
 Fax: (0711) 40040481
 E-Mail: Servicezentrum.Elektrowerkzeuge@de.bosch.com
 Anwendungsberatung: Tel.: (0711) 40040480
 Fax: (0711) 40040482
 E-Mail: Anwendungsberatung.pt@de.bosch.com

Österreich

Tel.: (01) 797222010
 Fax: (01) 797222011
 E-Mail: service.elektrowerkzeuge@at.bosch.com

Schweiz

Tel.: (044) 8471511
 Fax: (044) 8471551
 E-Mail: AfterSales.Service@de.bosch.com

Luxemburg

Tel.: +32 2 588 0589
 Fax: +32 2 588 0595
 E-Mail: outillage.gereedschap@be.bosch.com

Entsorgung

Elektrowerkzeuge, Zubehör und Verpackungen sollen einer umweltgerechten Wiederverwertung zugeführt werden.
 Werfen Sie Elektrowerkzeuge nicht in den Hausmüll

Nur für EU-Länder:

Gemäß der Europäischen Richtlinie 2002/96/EG über Elektro- und Elektronik-Altgeräte und ihrer Umsetzung in nationales Recht müssen nicht mehr gebrauchsfähige Elektrowerkzeuge getrennt gesammelt und einer umweltgerechten Wiederverwertung zugeführt werden.

Änderungen vorbehalten.

English**General Power Tool Safety Warnings**

⚠ WARNING Read all safety warnings and all instructions. Failure to follow the warnings and instructions may result in electric shock, fire and/or serious injury.

Save all warnings and instructions for future reference.

The term "power tool" in the warnings refers to your mains-operated (corded) power tool or battery-operated (cordless) power tool.

Work area safety

- ▶ **Keep work area clean and well lit.** Cluttered or dark areas invite accidents.
- ▶ **Do not operate power tools in explosive atmospheres, such as in the presence of flammable liquids, gases or dust.** Power tools create sparks which may ignite the dust or fumes.
- ▶ **Keep children and bystanders away while operating a power tool.** Distractions can cause you to lose control.

Electrical safety

- ▶ **Power tool plugs must match the outlet. Never modify the plug in any way. Do not use any adapter plugs with earthed (grounded) power tools.** Unmodified plugs and matching outlets will reduce risk of electric shock.
- ▶ **Avoid body contact with earthed or grounded surfaces, such as pipes, radiators, ranges and refrigerators.** There is an increased risk of electric shock if your body is earthed or grounded.
- ▶ **Do not expose power tools to rain or wet conditions.** Water entering a power tool will increase the risk of electric shock.
- ▶ **Do not abuse the cord. Never use the cord for carrying, pulling or unplugging the power tool. Keep cord away from heat, oil, sharp edges and moving parts.** Damaged or entangled cords increase the risk of electric shock.
- ▶ **When operating a power tool outdoors, use an extension cord suitable for outdoor use.** Use of a cord suitable for outdoor use reduces the risk of electric shock.
- ▶ **If operating a power tool in a damp location is unavoidable, use a residual current device (RCD) protected supply.** Use of an RCD reduces the risk of electric shock.

Personal safety

- ▶ **Stay alert, watch what you are doing and use common sense when operating a power tool. Do not use a power tool while you are tired or under the influence of drugs, alcohol or medication.** A moment of inattention while operating power tools may result in serious personal injury.
- ▶ **Use personal protective equipment. Always wear eye protection.** Protective equipment such as dust mask, non-skid safety shoes, hard hat, or hearing protection used for appropriate conditions will reduce personal injuries.
- ▶ **Prevent unintentional starting. Ensure the switch is in the off-position before connecting to power source and/or battery pack, picking up or carrying the tool.** Carrying power tools with your finger on the switch or engaging power tools that have the switch on invites accidents.
- ▶ **Remove any adjusting key or wrench before turning the power tool on.** A wrench or a key left attached to a rotating part of the power tool may result in personal injury.
- ▶ **Do not overreach. Keep proper footing and balance at all times.** This enables better control of the power tool in unexpected situations.

12 | English

- ▶ **Dress properly. Do not wear loose clothing or jewellery. Keep your hair, clothing and gloves away from moving parts.** Loose clothes, jewellery or long hair can be caught in moving parts.
- ▶ **If devices are provided for the connection of dust extraction and collection facilities, ensure these are connected and properly used.** Use of dust collection can reduce dust-related hazards.

Power tool use and care

- ▶ **Do not force the power tool. Use the correct power tool for your application.** The correct power tool will do the job better and safer at the rate for which it was designed.
- ▶ **Do not use the power tool if the switch does not turn it on and off.** Any power tool that cannot be controlled with the switch is dangerous and must be repaired.
- ▶ **Disconnect the plug from the power source and/or the battery pack from the power tool before making any adjustments, changing accessories, or storing power tools.** Such preventive safety measures reduce the risk of starting the power tool accidentally.
- ▶ **Store idle power tools out of the reach of children and do not allow persons unfamiliar with the power tool or these instructions to operate the power tool.** Power tools are dangerous in the hands of untrained users.
- ▶ **Maintain power tools. Check for misalignment or binding of moving parts, breakage of parts and any other condition that may affect the power tool's operation. If damaged, have the power tool repaired before use.** Many accidents are caused by poorly maintained power tools.
- ▶ **Keep cutting tools sharp and clean.** Properly maintained cutting tools with sharp cutting edges are less likely to bind and are easier to control.
- ▶ **Use the power tool, accessories and tool bits etc. in accordance with these instructions, taking into account the working conditions and the work to be performed.** Use of the power tool for operations different from those intended could result in a hazardous situation.

Service

- ▶ **Have your power tool serviced by a qualified repair person using only identical replacement parts.** This will ensure that the safety of the power tool is maintained.

Safety Warnings for Angle Grinder**Safety Warnings common for Grinding, Sanding, Wire Brushing or Abrasive Cutting Off Operations**

- ▶ **This power tool is intended to function as a grinder, sander, wire brush or cut-off tool. Read all safety warnings, instructions, illustrations and specifications provided with this power tool.** Failure to follow all instructions listed below may result in electric shock, fire and/or serious injury.
- ▶ **Operations such as polishing are not recommended to be performed with this power tool.** Operations for which the power tool was not designed may create a hazard and cause personal injury.
- ▶ **Do not use accessories which are not specifically designed and recommended by the tool manufacturer.** Just because the accessory can be attached to your power tool, it does not assure safe operation.
- ▶ **The rated speed of the accessory must be at least equal to the maximum speed marked on the power tool.** Accessories running faster than their rated speed can break and fly apart.
- ▶ **The outside diameter and the thickness of your accessory must be within the capacity rating of your power tool.** Incorrectly sized accessories cannot be adequately guarded or controlled.
- ▶ **Treaded mounting of accessories must match the grinder spindle thread. For accessories mounted by flanges, the arbour hole of the accessory must fit the locating diameter of the flange.** Accessories that do not match the mounting hardware of the power tool will run out of balance, vibrate excessively and may cause loss of control.
- ▶ **Do not use a damaged accessory. Before each use inspect the accessory such as abrasive wheels for chips and cracks, backing pad for cracks, tear or excess wear, wire brush for loose or cracked wires. If power tool or accessory is dropped, inspect for damage or install an undamaged accessory. After inspecting and installing an accessory, position yourself and bystanders away from the plane of the rotating accessory and run the power tool at maximum no-load speed for one minute.** Damaged accessories will normally break apart during this test time.
- ▶ **Wear personal protective equipment. Depending on application, use face shield, safety goggles or safety glasses. As appropriate, wear dust mask, hearing protectors, gloves and workshop apron capable of stopping small abrasive or workpiece fragments.** The eye protection must be capable of stopping flying debris generated by various operations. The dust mask or respirator must be capable of filtering particles generated by your operation. Prolonged exposure to high intensity noise may cause hearing loss.
- ▶ **Keep bystanders a safe distance away from work area. Anyone entering the work area must wear personal protective equipment.** Fragments of workpiece or of a broken accessory may fly away and cause injury beyond immediate area of operation.
- ▶ **Hold the power tool by insulated gripping surfaces only, when performing an operation where the cutting accessory may contact hidden wiring or its own cord.** Cutting accessory contacting a "live" wire may make exposed metal parts of the power tool "live" and could give the operator an electric shock.
- ▶ **Position the cord clear of the spinning accessory.** If you lose control of the power tool, the cord may be cut or snagged and your hand or arm may be pulled into the spinning accessory.

- ▶ **Never lay the power tool down until the accessory has come to a complete stop.** The spinning accessory may grab the surface and pull the power tool out of your control.
- ▶ **Do not run the power tool while carrying it at your side.** Accidental contact with the spinning accessory could snag your clothing, pulling the accessory into your body.
- ▶ **Regularly clean the power tool's air vents.** The motor's fan will draw the dust inside the housing and excessive accumulation of powdered metal may cause electrical hazards.
- ▶ **Do not operate the power tool near flammable materials.** Sparks could ignite these materials.
- ▶ **Do not use accessories that require liquid coolants.** Using water or other liquid coolants may result in electrocution or shock.

Kickback and related warnings

- ▶ Kickback is a sudden reaction to a pinched or snagged rotating wheel, backing pad, brush or any other accessory. Pinching or snagging causes rapid stalling of the rotating accessory which in turn causes the uncontrolled power tool to be forced in the direction opposite of the accessory's rotation at the point of the binding.
For example, if an abrasive wheel is snagged or pinched by the workpiece, the edge of the wheel that is entering into the pinch point can dig into the surface of the material causing the wheel to climb out or kick out. The wheel may either jump toward or away from the operator, depending on direction of the wheel's movement at the point of pinching. Abrasive wheels may also break under these conditions.
Kickback is the result of power tool misuse and/or incorrect operating procedures or conditions and can be avoided by taking proper precautions as given below.
- ▶ **Maintain a firm grip on the power tool and position your body and arm to allow you to resist kickback forces. Always use auxiliary handle, if provided, for maximum control over kickback or torque reaction during start-up.** The operator can control torque reactions or kickback forces, if proper precautions are taken.
- ▶ **Never place your hand near the rotating accessory.** Accessory may kickback over your hand.
- ▶ **Do not position your body in the area where power tool will move if kickback occurs.** Kickback will propel the tool in direction opposite to the wheel's movement at the point of snagging.
- ▶ **Use special care when working corners, sharp edges, etc. Avoid bouncing and snagging the accessory.** Corners, sharp edges or bouncing have a tendency to snag the rotating accessory and cause loss of control or kickback.
- ▶ **Do not attach a saw chain woodcarving blade or toothed saw blade.** Such blades create frequent kickback and loss of control.

Safety warnings specific for Grinding and Abrasive Cutting-Off operations

- ▶ **Use only wheel types that are recommended for your power tool and the specific guard designed for the selected wheel.** Wheels for which the power tool was not designed cannot be adequately guarded and are unsafe.
- ▶ **The grinding surface of the centre depressed wheels must be mounted below the plane of the guard lip.** An improperly mounted wheel that projects through the plane of the guard lip cannot be adequately protected.
- ▶ **The guard must be securely attached to the power tool and positioned for maximum safety, so the least amount of wheel is exposed towards the operator.** The guard helps to protect operator from broken wheel fragments, accidental contact with wheel and sparks that could ignite clothing.
- ▶ **Wheels must be used only for recommended applications. For example: do not grind with the side of the cut-off wheel.** Abrasive cut-off wheels are intended for peripheral grinding; side forces applied to these wheels may cause them to shatter.
- ▶ **Always use undamaged wheel flanges that are of correct size and shape for your selected wheel.** Proper wheel flanges support the wheel thus reducing the possibility of wheel breakage. Flanges for cut-off wheels may be different from grinding wheel flanges.
- ▶ **Do not use worn down wheels from larger power tools.** Wheels intended for larger power tools are not suitable for the higher speed of a smaller tool and may burst.

Additional safety warnings specific for abrasive cutting off operations

- ▶ **Do not jam the cut-off wheel or apply excessive pressure. Do not attempt to make an excessive depth of cut.** Overstressing the wheel increases the loading and susceptibility to twisting or binding of the wheel in the cut and the possibility of kickback or wheel breakage.
- ▶ **Do not position your body in line with and behind the rotating wheel.** When the wheel, at the point of operation, is moving away from your body, the possible kickback may propel the spinning wheel and the power tool directly at you.
- ▶ **When wheel is binding or when interrupting a cut for any reason, switch off the power tool and hold the power tool motionless until the wheel comes to a complete stop. Never attempt to remove the cut-off wheel from the cut while the wheel is in motion otherwise kickback may occur.** Investigate and take corrective action to eliminate the cause of wheel binding.
- ▶ **Do not restart the cutting operation in the workpiece. Let the wheel reach full speed and carefully re-enter the cut.** The wheel may bind, walk up or kickback if the power tool is restarted in the workpiece.
- ▶ **Support panels or any oversized workpiece to minimize the risk of wheel pinching and kickback.** Large workpieces tend to sag under their own weight. Supports must be placed under the workpiece near the line of cut and near the edge of the workpiece on both sides of the wheel.

14 | English

- ▶ **Use extra caution when making a pocket cut** into existing walls or other blind areas. The protruding wheel may cut gas or water pipes, electrical wiring or objects that can cause kickback.

Safety warnings specific for sanding operations

- ▶ **Do not use excessively oversized sanding disc paper. Follow manufacturers recommendations, when selecting sanding paper.** Larger sanding paper extending beyond the sanding pad presents a laceration hazard and may cause snagging, tearing of the disc, or kickback.

Safety warnings specific for wire brushing operations

- ▶ **Be aware that wire bristles are thrown by the brush even during ordinary operation. Do not overstress the wires by applying excessive load to the brush.** The wire bristles can easily penetrate light clothing and/or skin.
- ▶ **If the use of a guard is recommended for wire brushing, do not allow any interference of the wire wheel or brush with the guard.** Wire wheel or brush may expand in diameter due to work load and centrifugal forces.

Additional Safety and Working Instructions

- ▶ **Observe the mains voltage! The voltage of the power source must correspond with the data on the type plate of the machine.**
- ▶ **Use suitable detectors to determine if utility lines are hidden in the work area or call the local utility company for assistance.** Contact with electric lines can lead to fire and electric shock. Damaging a gas line can lead to explosion. Penetrating a water line causes property damage or may cause an electric shock.
- ▶ **Dusts from materials such as lead-containing coatings, some wood types, minerals and metal can be harmful to one's health and cause allergic reactions, lead to respiratory infections and/or cancer.** Materials containing asbestos may only be worked by specialists.
 - As far as possible, use a dust extraction system suitable for the material.
 - Provide for good ventilation of the working place.
 - It is recommended to wear a P2 filter-class respirator.
 Observe the relevant regulations in your country for the materials to be worked.
- ▶ **Prevent dust accumulation at the workplace.** Dusts can easily ignite.
- ▶ **Secure the workpiece.** A workpiece clamped with clamping devices or in a vice is held more secure than by hand.
- ▶ After breakage of the grinding disc during operation or damage to the holding fixtures on the protection guard/power tool, the machine must promptly be sent to an after-sales service agent for maintenance for addresses, see section "After-sales Service and Application Service".

- ▶ **Adjust protection guard in such a manner that sparking toward the operator is prevented.**

- ▶ **The protection guard may only be turned while actuating the release lever on the gear head. Otherwise, the machine may not continue to be used anymore and must be sent to an after-sales service agent.**

- ▶ **Do not touch grinding and cutting discs before they have cooled down.** The discs can become very hot while working.

- ▶ **Actuate the spindle lock button only when the grinder spindle is at a standstill.** Otherwise, the machine may become damaged.

- ▶ **After mounting the grinding tool and before switching on, check that the grinding tool is correctly mounted and that it can turn freely. Make sure that the grinding tool does not graze against the protection guard or other parts.**

- ▶ When operating the machine with power from mobile generators, loss of performance or untypical behavior can occur upon switching on.

- ▶ **By applying too high application force, the machine can be subject to overload. Overload can lead to overheating and damage of the power tool. After heavily straining the power tool, continue to run it at no-load for several minutes in order to cool it down.**

- ▶ **Do not use the power tool with a cut-off stand.**

- ▶ **Never use a cutting disc for roughing.**

- ▶ **The quick-clamping nut may be used only for grinding or cutting discs. Use only a flawless, undamaged quick-clamping nut.**

- ▶ **Do not pull out the gear head while turning it see figure 12, page 247.**

- ▶ When not using the power tool, switch it off in order to save energy.

Products sold in GB only: Your product is fitted with an BS 1363/A approved electric plug with internal fuse (ASTA approved to BS 1362).

If the plug is not suitable for your socket outlets, it should be cut off and an appropriate plug fitted in its place by an authorised customer service agent. The replacement plug should have the same fuse rating as the original plug.

The severed plug must be disposed of to avoid a possible shock hazard and should never be inserted into a mains socket elsewhere.

Products sold in AUS and NZ only: Use a residual current device (RCD) with a rated residual current of 30 mA or less.

Symbols

The following symbols are important for reading and understanding the operating instructions. Please take note of the symbols and their meaning. The correct interpretation of the symbols will help you to use the machine in a better and safer manner.

Symbol	Meaning
	Article number
	Read all safety warnings and all instructions
	Before any work on the machine itself, pull the mains plug from the socket outlet
	Wear protective gloves
	Wear ear protection.
	Wear safety glasses/goggles
	Movement direction
	Apply strength for the workstep.
	Low speed
	High speed
I	Switching On
O	Switching Off
	Prohibited action
	Permitted action
	Next step of action
P_1	Rated power input
P_2	Output power
n	Rated speed
n_v	Speed control adjustment
	l = Grinder spindle length d_1 = Grinder spindle diameter

Symbol	Meaning
	D = Max. grinding disc diameter d_2 = Inner disc diameter
	Speed preselection
	Constant Electronic Control
	Kickback stop
	Restarting Protection
	Reduced starting current
	Additional information
	Surface grinding
	Grinding/sanding with sanding sheet
	Weight according to EPTA-Procedure 01/2003 with vibration-damping auxiliary handle
	Weight according to EPTA-Procedure 01/2003 with standard-auxiliary handle
	Symbol for protection class (completely insulated)
L_{WA}	Sound power level
L_{pA}	Sound pressure level
K	Uncertainty
a_h	Vibration total value

Delivery Scope

Angle grinder, protection guard, auxiliary handle. Special protection guards, application tools and other accessories shown or described are not part of the standard delivery scope.

A complete overview of accessories can be found in our accessories program.

Intended Use

The machine is intended for roughing metal, stone and ceramic materials and for drilling tiles.

For cutting with bonded abrasives, a special cutting guard (accessory) must be used.

When cutting in stone, provide for sufficient dust extraction. Together with the hand guard (accessory), the machine can be used for brushing and grinding/sanding with elastic sanding plates.

The machine is suitable only for working without water.

Technical Data

The technical data of the machine are listed in the table on page 231 – 232.



The values given are valid for a nominal voltage [U] of 230 V. For different voltages and models for specific countries, these values can vary.

Declaration of Conformity

We declare under our sole responsibility that the product described under “Technical Data” is in conformity with the following standards or standardization documents: EN 60745 according to the provisions of the directives 2011/65/EU, 2004/108/EC, 2006/42/EC.

Technical file (2006/42/EC) at:
Robert Bosch GmbH, PT/ETM9,
D-70745 Leinfelden-Echterdingen

Dr. Egbert Schneider Helmut Heinzelmann
Senior Vice President Head of Product Certification
Engineering PT/ETM9

 i.V. 

Robert Bosch GmbH, Power Tools Division
D-70745 Leinfelden-Echterdingen
24.05.2012

Noise/Vibration Information

The measured values of the machine are listed in the table on page 231 – 232.

Noise and vibrational values (vector sum of three directions) determined according to EN 60745.

The vibration emission level given in this information sheet has been measured in accordance with a standardised test given in EN 60745 and may be used to compare one tool with another. It may be used for a preliminary assessment of exposure.

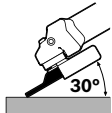

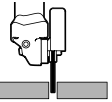

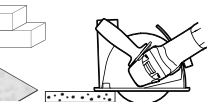



The declared vibration emission level represents the main applications of the tool. However if the tool is used for different applications, with different accessories or poorly maintained, the vibration emission may differ. This may significantly increase the exposure level over the total working period.




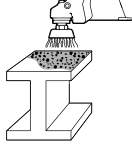


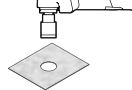













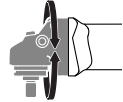


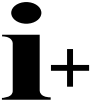


An estimation of the level of exposure to vibration should also take into account the times when the tool is switched off or when it is running but not actually doing the job. This may significantly reduce the exposure level over the total working period.

Identify additional safety measures to protect the operator from the effects of vibration such as: maintain the tool and the accessories, keep hands warm, organise work patterns.

Mounting and Operation

The following table indicates the action objectives for mounting and operation of the power tool. The instructions for each action objective are shown aside. Depending on the type of application, various instruction combinations are required. Observe the safety instructions.

Action	Figure	Please observe	Page
Grinding, preparation 	1		233 – 234
Cutting, preparation 	2		235 – 236
Cutting stone, brick and tiles, preparation (recommendation) 	3		237 – 238
Sanding with extraction hood, preparation 	4		239 – 240

Action	Figure	Please observe	Page
Removing paint, preparation 	5	 	241
Removing rust, preparation 	6	 	242
Drilling tiles, preparation 	7	 	243
Mounting the quick-clamping nut 	8	 	243 - 244
Dismounting the quick-clamping nut 	9	 	244
Switching on and off 	10	  	245
Adjusting the speed preselection 	11		246
Rotating the Machine Head 	12	 	247
Working effectively with the angle grinder 	13		248
Grey-marked area: Handle (insulated gripping surface) 	14		248

18 | English

Action	Figure	Please observe	Page
Selecting the admissible grinding tool	15		249
Selecting Accessories			250 – 251

Maintenance and Cleaning

- **For safe and proper working, always keep the machine and ventilation slots clean.**

In extreme conditions, always use dust extraction as far as possible. Blow out ventilation slots frequently and install a residual current device (RCD). When working metals, conductive dust can settle in the interior of the power tool. The total insulation of the power tool can be impaired. Please store and handle the accessory(-ies) carefully.

If the replacement of the supply cord is necessary, this has to be done by Bosch or an authorized Bosch service agent in order to avoid a safety hazard.

After-sales Service and Application Service

Our after-sales service responds to your questions concerning maintenance and repair of your product as well as spare parts. Exploded views and information on spare parts can also be found under:

www.bosch-pt.com

Bosch's application service team will gladly answer questions concerning our products and their accessories.

In all correspondence and spare parts order, please always include the 10-digit article number given on the type plate of the machine.

Great Britain

Robert Bosch Ltd. (B.S.C.)

P.O. Box 98

Broadwater Park

North Orbital Road

Denham

Uxbridge

UB 9 5HJ

Tel. Service: (0844) 7360109

Fax: (0844) 7360146

E-Mail: boschservicecentre@bosch.com

Ireland

Origo Ltd.

Unit 23 Magna Drive

Magna Business Park

City West

Dublin 24

Tel. Service: (01) 4666700

Fax: (01) 4666888

Australia, New Zealand and Pacific Islands

Robert Bosch Australia Pty. Ltd.

Power Tools

Locked Bag 66

Clayton South VIC 3169

Customer Contact Center

Inside Australia:

Phone: (01300) 307044

Fax: (01300) 307045

Inside New Zealand:

Phone: (0800) 543353

Fax: (0800) 428570

Outside AU and NZ:

Phone: +61 3 95415555

www.bosch.com.au

Republic of South Africa

Customer service

Hotline: (011) 6519600

Gauteng BSC Service Centre

35 Roper Street, New Centre

Johannesburg

Tel.: (011) 4939375

Fax: (011) 4930126

E-Mail: bsctools@icon.co.za

KZN BSC Service Centre

Unit E, Almar Centre

143 Crompton Street

Pinetown

Tel.: (031) 7012120

Fax: (031) 7012446

E-Mail: bsc.dur@za.bosch.com

Western Cape BSC Service Centre

Democracy Way, Prosperity Park

Milnerton

Tel.: (021) 5512577

Fax: (021) 5513223

E-Mail: bsc@zsd.co.za

Bosch Headquarters

Midrand, Gauteng

Tel.: (011) 6519600

Fax: (011) 6519880

E-Mail: rbsa-hq.pts@za.bosch.com

Disposal

The machine, accessories and packaging should be sorted for environmental-friendly recycling.

Do not dispose of power tools into household waste