

RAK CERAMICS P.S.C.

RECOMMENDED CLEANING & MAINTENANCE INSTRUCTION (CERAMIC / PORCELAIN TILES)

DURING INSTALLATION:

- 1) Do not allow any tile adhesive or excess grout to dry on the proper surface of the tile. Unwanted adhesive or excess grout should be cleaned a few minutes after application or before the material become dry. Cleaning should be performed according to tile adhesive or grout manufacturer's method and instruction.
- 2) For protection against construction dirt, scratches and incidental mutilation, the tiles already laid or fixed on the floors must be covered within the duration of the construction.
- 3) The installed tiles should be cleaned and free from all kinds of construction dirt and grimes before handing over the project.

FOR REGULAR CLEANING & MAINTENANCE:

- 1) Wipe off dusts from the surface of the tiles on regular schedule.
- 2) Dilute 100 ml of commercial degreasing agent (for example: KIWI Kleen Floor Super Active) to 5 liters of clean water.
- 3) Apply and wipe over the surface with the use of cotton cloth or sponge or mop. Rinsing is not necessary.
- 4) For floors, allow the cleaned area to dry before permitting pedestrian passage.

FOR CLEANING WITH FLOOR WASHING MACHINE:

- 1) Wipe off dusts from the surface of the tiles.
- 2) Dilute 100 ml of commercial degreasing agent (for example: KIWI Kleen Floor Super Active) to 5 liters of clean water.
- 3) Pour the solution into the tank, start the floor washing machine and clean the area.
- 4) Allow the cleaned area to dry before permitting pedestrian passage.

FOR REMOVAL OF COMMON MARKS OR STAINS:

- 1) Wipe off dusts from the surface of the tiles.
- 2) Use undiluted commercial degreasing agent (for example: KIWI Kleen Floor Super Active).
- 3) Apply and rub over the surface with the use of cotton cloth or sponge or mop.
- 4) Rinse with water and wipe with dry cotton cloth or mop.
- 5) For floors, allow the cleaned area to dry before permitting pedestrian passage.

FOR REMOVAL OF STUBBORN MARKS OR STAINS:

- 1) Wipe off dusts from the surface of the tiles.
- 2) Depending on the type of tiles and stain, use undiluted commercial degreasing agent (for example: KIWI Kleen Floor Super Active). Undiluted specialized cleaning agents such as FILA Deterdek, FILA PS/87, FILA PH Zero or other brands of cleaning solutions can also be used.
- 3) Spread the solution over the affected surface and leave for approximately 3-5 minutes or longer, to allow cleaning reaction. It is recommended to clean initially a sufficiently visible section of a tile and examine the result if suitable, before proceeding to clean the area covered with this material.
- 4) Rub the solution over the affected surface with the use of cotton cloth or sponge. Use scouring pad, if the marks or stains persist. For large areas, the use electric floor polisher is recommended.
- 5) Rinse with water and wipe with dry cotton cloth or mop.
- 6) Repeat steps 2 to 5 if necessary.
- 7) For floors, allow the cleaned area to dry before permitting pedestrian passage.

NOTICE!

- Cleaning and maintenance program depends essentially on the density of traffic, the condition of the surrounding area where the tiles are installed and the nature of dirt to which the floors or walls are exposed. Thus routine cleaning and maintenance must be performed according to specific requirements.
- The performance of a product is limited to such an extent. Any spillage of tea, coffee, paint, permanent marker, hair dye and the like on the tiles must be immediately cleaned to prevent severe staining. It is possible that these substances may leave light mark or slight discoloration on the tiles if not immediately cleaned.
- It is not advisable to use hydroflouric acid solution or its compound for cleaning.
- Do not use metal tools to scrape the dirt from the surface of the tiles.

Authorized: For R.A.K. CERAMIC

RUEL PEREZ General Manager (QA/QC) P.O. Box: 4714
Ras Al Khaimah
U.A.E.

RAK CERAMICS P. S.C. HEADQUARTERS

P.O.Box: 4714, Jazeerat Al Hamra, Ras Al Khaimah, United Arab Emirates Tel: +971 - 7 - 2445046 Fax: +971 - 7 - 2445270 Email: info@rakceram.com
Website: www.rakceramics.com



