

Bosch 5 Year Warranty Offer
Terms & Conditions
1st April 2021 – 31st March 2022

1. The Bosch 5 Year Warranty Offer is the offer by Bosch Home Appliances of a Bosch Extended Warranty, which extends the two year manufacturer's warranty by a further three years to a total of five years when purchasing selected Bosch Refrigeration, Dishwashing, Laundry and Cooking products (models listed below) during the offer period (the "**Offer**"). In order to qualify for the Offer, consumers must purchase eligible models between 01.04.2021 and 31.03.2022 from B&Q Limited and consumers must register their appliance within 3 months of purchase date.
2. The Extended Warranty will be a further three years added to your two year manufacturer's warranty, making a total of 5 years. The Bosch Extended Warranty covers manufacturing and material faults and is covered by the Bosch Warranty Terms and Conditions which can be found at <https://www.bosch-home.co.uk/customer-service/repair-service/warranty-terms-and-conditions>. Bosch will rectify defects affecting the appliance which are clearly attributable to material and/ or manufacturing faults, provided they are:-
 - a) reported immediately after being identified;
 - b) within 24 months of the date of purchase (standard warranty period) and for a further period of 36 months from and including the date after the last day of the standard warranty period (extended warranty period) (together the warranty period);
 - c) Please note that Service may not be available to all the islands around the UK and Ireland, please check with our customer service department if you require further details;
 - d) The warranty will not extend to fragile items such as glass or cosmetic parts or consumable items such as light-bulbs. Warranty liability will not be triggered by minor variances from nominal features which are of no significance to the appliance's value or fitness for purpose, or damage caused by the chemical or electrochemical effects of water and generally by exceptional environmental conditions, inappropriate operating conditions, or the appliance having come into contact with unsuitable materials. Likewise, no warranty liability will be accepted if the defects stem from transport damage for which we are not responsible, improper installation and assembly, improper use, to also include where an appliance has been used in a non-domestic environment, poor maintenance or failure to observe operating or assembly instructions.

Please note that the standard Warranty T & C's will be applicable to this Offer.

3. In order to qualify for the Offer, consumers must:
 - a. Purchase an eligible appliance – listed below;
 - b. Purchases must be made between 01.04.2021 and 31.03.2022;
 - c. Register the appliance within three months of the date of purchase at www.bosch-home.co.uk or by telephoning our contact centre on 0344 892 8979 (calls charged at the basic rate, please check with your telephone provider for exact charges)

4. The Offer only applies to purchases of the following Bosch appliances.

Category	Product Code	EAN
Washing Machine	WIW28501GB	4242005211470
Dishwasher	SMD6ZCX60G	4242005270309
Fridge	KIR81AFE0G	4242005238316
Freezer	GIN81AEF0G	4242005183494
Oven	HBS573BS0B	4242005034161
Hob	PIE651BB1E	4242002870298
Hood	DWK67CM60B	4242005172740

5. This is a consumer only offer. Purchases of graded, replacements and imperfect products and trade/ contract sales are excluded from the offer.
6. The Offer is open to residents of the United Kingdom, Channel Islands, Isle of Man and Northern Ireland only.
7. The Offer, which starts on 01.04.2021 and ends on 31.03.2022 only applies to purchases made on or between these dates from B&Q Limited .
8. The Promoter reserves the right to investigate and undertake all such action, as is reasonable, to protect itself against fraudulent or invalid redemptions of this Offer including, without limitation, to require consumers to provide further verification as to proof of purchase. In addition, the Promoter reserves the right to reject those redemptions which are fraudulent or invalid.
9. The Offer has no cash value or alternative and cannot be used in conjunction with any other offers and is not transferable.
10. By registering your appliance, consumers agree to be bound by these terms and conditions.
11. In the unlikely event that a claimant is unhappy with their Bosch appliance and wishes to return it for a full refund, the warranty will cease.
12. Your Personal data will be collected when you register your appliance and will be used for this purpose only unless you opt in to hear from us further. Data will be processed in accordance with the provisions of the Promoter's privacy policy, which is available at <http://bosch-home.co.uk/privacy-policy.html>
13. The Promoter reserves the right to withdraw, extend or amend the terms of this offer at any time due to circumstances beyond its control.
14. The Promoter/ Data Controller is Bosch, a division of BSH Home Appliances Limited, a company registered in England and Wales under company registration no. 01844007, whose registered office is at Grand Union House, Old Wolverton Road, Wolverton, Milton Keynes, Buckinghamshire, MK12 5PT, UK.