

Norman is a real person and is our expert head of Quality Assurance. Norman appears here to bring to your attention features, technical or quality issues.

More importantly the reasons why, on occasions, it's worth paying a little more for a product that may look similar to a cheaper alternative but is much better.

## norman says

All our twist drills are Expert Quality and thus are manufactured to the highest international standards of DIN338 and ISO235/1. Guaranteed quality where it matters most!